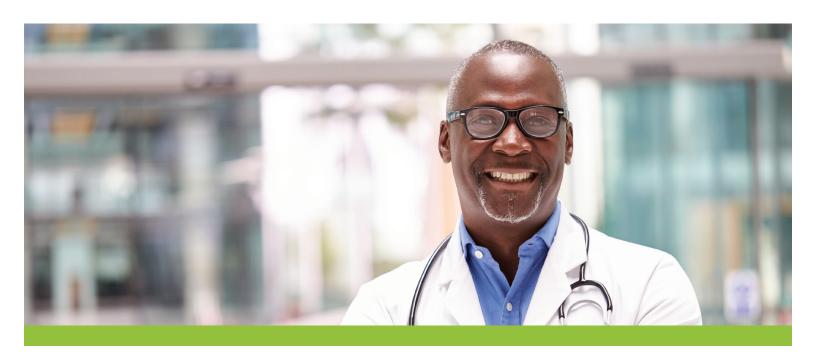
UPGRADE MATRIX



Practice Management and EHR



New Features		V26	V27
Ability to merge patient accounts/charts			✓
Customizable patient alert pop-ups			✓
Current co-pay, co-insurance, and remaining deductible displays when using eMEDIX** EDI			✓
Ability to move charges and accompanying co-pays between cases			✓
Inactive status indicators in the patient drop-down menu when creating appointments within office hours			✓
Opt-in contact preferences for patients using CGM CONNECTION** appointment reminders			✓
PDF image file support			✓
Multi-practice name display among Windows taskbar icons			✓

^{*}Please note that CGM MEDISOFT V20-V25 are no longer supported by the developer.



^{**} Priced separately.

Practice Management and EHR

	Added from V20*-V23*	V25*	V26	V27
Financial KPI dashboard to display financial performance year-over-year for charges, adjustments, payments			✓	✓
Patient encounters KPI dashboard to display patient visits, missed appointments, average charges per visit			✓	✓
Patients searchable by DOB			✓	✓
Easy write-off adjustments from AR Tracker			✓	✓
Integration with CGM CONNECTION** - a robust patient engagement tool			✓	✓
Enhanced password security			✓	✓
Report enhancements to meet 21st Century Cures Act demographic requirements			✓	✓
OCR scanning of insurance cards and return of demographic information		✓	✓	✓
Enhanced ICD-10 Search Tool powered by IMO® Terminology		✓	✓	✓
Demographic information returned on eligibility checks		√	✓	✓
Multiple revenue management improvements related to batch eligibility checks		√	✓	✓
Fewer clicks for real-time eligibility checks		✓	✓	✓
Login/logout audit trail reporting		√	✓	✓
Insurance codes added to Transaction Entry Tab		√	✓	✓
Deposit list enhancements to use in-screen persistence of payer type/payer method values		√	✓	√
Include up to 12 diagnosis codes from the patient case on the unprocessed transactions edit		√	✓	✓

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Practice Management and EHR

	Added from V20*-V23*	V24*	V25*	V26	V27
Patient DOB, age, and last eligibility check date on OHP appointment screen			✓	✓	✓
EHR interface with the award-winning CGM APRIMA** solution			√	✓	✓
Transaction & statement notes added to walkout receipts				✓	✓
Mobile app enhancements: cases, edit appts, balance details, add'l insurance info, middle initials, facility codes			√	✓	✓
Transaction entry alerts for present and missing content			✓	✓	✓
Enhanced eligibility response displays				✓	✓
Report header updates to Aging Reports plus new Primary Insurance Aging Summary report			✓	✓	✓
NDC codes added to unprocessed transactions			✓	✓	✓
Updated CMS-1500 Claim Form for ICD-10	√		√	✓	✓
Race and ethnicity fields for quality reporting	√		√	✓	✓
More specific filters in Unprocessed Charges tool	✓		✓	✓	✓
Enhancements to CGM MEDISOFT Mobile UI	✓			✓	✓
Updates to ICD-10 mapping utility	√		√	✓	✓
Pending Patients tool for adding patients	√		√	✓	✓
Updated log-in security	√		√	√	✓
Write-off tool for outstanding balances	√		√	✓	√

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^{**} Priced separately.



Practice Management and EHR

	Added from V20*-V23*		V26	V27
Accounts receivable tracker for working AR balances	√		✓	✓
Enhancements to real-time eligibility and EOB functionality	√		✓	✓
Insurance card scanning to policy and multimedia tabs	√		√	✓
Auto-assign statements notes	√		✓	✓
Advanced duplicate patient record matching	√		✓	✓
Color coding functionality for patient statuses and incomplete transactions	√		✓	✓
Insurance timely filing calculator	√		✓	✓
Secondary claim status in Revenue Manager	√		✓	✓
Reporting best practices documentation	√		√	✓
Cash posting of payments & unlocked fields in BillFlash OfficePay	√		✓	✓



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